

## **Christian County Library**

1005 North 4<sup>th</sup> Ave.  
Ozark, MO 65721  
417-581-2432

### **Technology Plan 7/1/2010 – 6/30/2013**

Contacts:

Mabel Phillips, Director,

[mphillip@christiancounty.lib.mo.us](mailto:mphillip@christiancounty.lib.mo.us)

Rhonda Riley, Information Technology

[rriley@christiancounty.lib.mo.us](mailto:rriley@christiancounty.lib.mo.us)

Plan written by: Mabel Phillips & Rhonda Riley  
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## **Christian County Library**

### **Technology Plan 7/1/2010 - 6/30/2013**

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#### **A. MISSION STATEMENT**

Christian County Library serves citizens' informational, cultural, educational and recreational needs. To do so, the library selects, organizes and makes accessible reliable information. Print, audio, and video materials are and will continue to be essential collection elements. Complete and current coverage requires integration of ever growing and changing technologies. Christian County Library is committed to providing the most efficient, effective collection and service in those formats in which they are produced, acquired by the library and used by citizens.

#### **B. VISION STATEMENT**

Christian County Library endeavors to provide information to enrich the lives of our patrons and those with whom they come in contact. As technologies grow and change, information becomes available primarily, or in a more complete or current form, in electronic format. To ensure that our users have access to information in the changing environment, we are committed to: 1) Prepare and maintain library facilities for current and changing technologies 2) Set and follow a schedule and a budget to upgrade both equipment and software 3) Seek affordable and continuing means of accessing electronic information 4) Provide training to staff so they may

themselves understand what we offer and how to use it and so they may help the public use information in new formats 5) Update policies to meet challenges of new formats and 6) Budget for effective and efficient delivery of information, and seek other funding when appropriate.

### **C. STAFF**

Staff at the Christian County Library Ozark facility consists of Library Director, Executive Secretary, Bookkeeper (who is also the IT manager), part-time IT assistant, Children's Librarian (Children's Department Cataloger), part-time Children's Services Clerk, Cataloger, part-time Technical Service Clerk, Delivery Driver, one full-time Circulation Clerk/Interlibrary loan, 7 part-time Circulation Clerks, one part-time Interlibrary Loan/Reference Clerk, and one Student Book Shelver.

At the partnered Clever Facility Library staff consists of two part-time Circulation Clerks.

### **D. IDENTIFY LIBRARY NEEDS**

The library system has identified the following needs that will be addressed during the following three years.

1. New, multiple facilities are needed to be added throughout the county. The library is in great need of more space and broader service areas. On the April 2010 ballot, voters will be asked to increase the levy so the library district may build and operate new facilities to better serve the county. Land has been purchased in East, Central, and West areas in the county. If passed, the projects will be submitted for bids.

A 40,000 Sq. Ft. Central Library will be at 801 N. Fremont Rd. Nixa, on Fremont near Hight 14, adjacent to the Richwood campus Ozarks Technical Community College, (OTC). It is equal distance from the intersection of 14 and Main in Nixa, the stoplight at CC and Fremont near West Elementary and the stoplight at F and 3rd Street in Ozark. The site on the west edge of Ozark does have a Nixa address. Building is estimated to be complete by Winter 2011.

A 5,000 Sq. Ft. West County Branch will be at 7428 Highway 14 West, Billings. It is beside the Peoples Bank in Clever, with entries from both Highway 14 and Public Avenue, also known as K Highway. The site on the west edge of Clever does have a Billings address. Building is estimated to be completed by Spring 2011.

A 5,000 Sq. Ft. East County Branch will be at 161 Wilson, Court, across Highway 14 from the Sparta Post Office, just about a block east of the Sparta Cemetery. Surprise, the site on the east edge of Sparta does have a Sparta address. Building is estimated to be completed by Spring 2011.

This need was identified by professional surveys of the local population, focus groups, review of demographic numbers, circulation numbers, comparisons of libraries serving similar population using the Haplar index, observation.

2. Staff is in need of new computers in the cataloging and business office areas.

This need was identified by the replacement schedule as well as hardware issues such as sound cards going out, and DVD Rom drives failing.

3. A web site makeover is needed for the Christian County Library System.

The library web site content is kept current, but the children's page needs a new look and new ideas. The library also needs a youth page that is not currently offered.

4. Patrons continue to request computer training classes. We need to continue offering classes to patrons on basic computer use as well as online resources, job search success, etc.

This need was determined from patron's making request and suggestions, as well as the continued interest and attendance in the current classes.

5. Staff and trainers need to continue taking advantage of training opportunities to maintain top notch skills in library science and technology. As new technology and equipment is brought into the library, all staff will need to learn how to use the technology in order to provide assistance to patrons. IT staff will need to maintain a good level of skills so as to not lose the cutting edge knowledge needed in the area of IT by attending training and technology conferences.

The need was identified by surveying staff skills in TechAtlas, reading WebJunction articles, conversations with other library systems and communications from the State Library, and MOREnet trainings that identify the need to stay abreast of technology. Technical training offered for patrons by staff of the library is needed by patrons.

6. Staff are in need of integrating CASSIE into Millcirc. Currently CASSIE is separated from the circulation system and patrons must ask to be added into the CASSIE system. Integrating the systems would save staff time, such as keeping track of patrons owing more than \$99, to patron accounts expiring. The policy is to ban those patrons from Internet use until patrons get their account balance under that amount. It would also help staff determine if patron account data is up-to-date. Several patrons come in only to use the Internet and unless they come to the front desk for something staff are unaware that the cards have expired.

This need was determined from staff suggestions and experiences with patrons and the CASSIE program.

7. The library needs to keep up to date software and computer equipment to meet patron needs. The current economic times has increased the need of library patrons to have computer Internet access. There is a great need to provide current, reliable equipment and software in order for patrons to do what they need to do. Many patrons can no longer afford Internet at home. Many patrons are finding themselves without jobs. Many employers require online job applications, resumes, and email applications. Students need to be able to have current software to write reports, databases for research, and

Internet for online classes. Adult patrons also need to be able to look at bank statements, news articles, conduct business, etc.

This need will be determined by patron need. Staff will make note of any event that a patron can not access or do what they come into the library to do as long as it fall within our Internet policy. The need will also be determined if equipment fails it will be fixed or replaced. Software will be updated as needed.

## E. GOALS AND OBJECTIVES

- **Goal: Address the technology training needs of the library staff.**
  - Objective: Use the technology assessment to determine staff training needs, train staff in house on a topics relevant to needs at the yearly staff meeting.
  - Objective: Provide opportunities for both part and full time staff to attend outside workshops and online workshops relevant to technology training needs.
- **Goal: Maintain adequate, secure, and up-to-date patron computer access**
  - Objective: Replace computers when they become unusable
  - Objective: Replace computers based on replacement schedule
  - Objective: Update web browsers when needed to access newer sites patrons need to access
  - Objective: Maintain patron computer access so that a patron's average wait time remains less than 30 minute wait.
- **Goal: Maintain adequate, secure, and up-to-date staff computer access**
  - Objective: Replace computer equipment and software when it becomes unusable.
  - Objective: Replace computer equipment as stated in the replacement schedule.  
Evaluation: Bookkeeper and Executive Secretary Computers need replaced
    - Activity: Cataloger and Children's Librarian Computers need replaced in 2010 (Deadline: 12/31/2010)
    - Activity: Bookkeeper and Executive Secretary Computers need replaced 2011 (Deadline: 12/31/2011)
- **Goal: Expand and enhance the online public access catalog (OPAC).**
- **Goal: Expand scope of the library's web site.**
  - Objective: Add a youth section to the web page.
    - Activity: Plan contents to be included relevant to the audience.
    - Activity: Design the look of the youth section
    - Activity: Test and evaluated the site
    - Activity: Upload the site live.
- **Goal: Provide electronic resources based on public needs and publicize the availability of those resources.**
  - Objective: Evaluate current and new databases and keep subscriptions to those that meet our patron needs.
- **Goal: Provide remote and on-site access to local historical and genealogical information to fill the patron needs.**
  - Objective: Continue to digitize and mount local records on library's Transcribed Record website: <http://www.rootsweb.ancestry.com/~moccl/> .
  - Objective: Purchase and renew database subscriptions to genealogy databases.

- Objective: Maintain current links to local records digitized by the State of Missouri, Christian County, and individuals and organizations with interest in history and genealogy of Christian County.
- **Goal: Provide training for the public on the use of electronic resources.**
  - Objective: Conduct training classes for current and new electronic databases based on obvious and surveyed patron needs. This will save staff time when patrons come in needing to conduct research.
- **Goal: Update the technology plan in the event that the April 6, 2010 levy passes.**
  - Objective: Pass the levy.
- **Goal: Consider linking the existing CASSIE (Public Internet Timer and Print Manager) to Innovative Circulation System.**
  - Objective: Ensure Internet users have up-to-date library accounts and to ensure patrons owing over \$100 do not have Internet access until they address their account balance.
- **Goal: Consider purchasing a color printer.**
  - Objective: To provide the patron's color printing to fill the need when printing color documents such as reports, graphs, photographs, etc. for business, personal, and student use.
    - Activity: Research if CASSIE will allow two printers and if needed two printing prices.
    - Activity: Research color printers solutions.
    - Activity: Determine print costs and price to charge patrons a sheet.
- **Goal: Consider purchasing microfilm scanner.**
  - Objective: Research models, prices, and maintenance costs, with emphasis on ones which allow patrons to e-mail themselves or place on portable memory devices scanned documents.
  - Objective: Produce policies, including charges, for use of printer as scanner.

## F. STRATEGIES

2010-2011 – Replace 2 staff computers (Cataloger & Children's Librarian) at Christian County Library. Continue to offer patron classes about two classes per week; evaluate current classes and add any needed classes. Class Topics will continue and are: Introduction to Computers, Searching the Internet, Computer 102, Library Resources, Blogging Basics, Microsoft Word Basics, Microsoft Excel Basics, Genealogy Classes, Introduction to Email, Job Search Success.

In the hopes of the levy passing, we would plan for needed technology to serve the 3 new libraries.

2011-2012 – Replace 2 staff computers (Bookkeeper & Executive Secretary) at Christian County Library. Update web site with focus on the kids page and add a youth page. Possibly purchase one color printer for public use through CASSIE. Patron training class Topics will continue and are: Introduction to Computers, Searching the Internet, Computer 102, Library Resources, Blogging Basics, Microsoft Word Basics, Microsoft Excel Basics, Genealogy Classes, Introduction to Email, Job Search Success. Provide staff training opportunities (online) each month.

2012-2013 Replace Bookmobile Computer & 2 Circulation Computers at Christian County Library. Patron training class Topics will continue and are: Introduction to Computers, Searching the Internet, Computer 102, Library Resources, Blogging Basics, Microsoft Word Basics, Microsoft Excel Basics, Genealogy Classes, Introduction to Email, Job Search Success. Provide staff training opportunities (online) each month.

## **G. PROFESSIONAL DEVELOPMENT STRATEGY/TRAINING**

The Christian County Library encourages continuing education for all staff. There are monthly staff meeting one hour before the library opens that include time to cover new technology training. Goals for topics will be set based upon skills surveys on topics chosen based upon a staff members job duties.

There is an annual In-Service training day for all staff in December. The library closes at noon. After staff each lunch there is training from 1:00-5:00pm. Topics of library science and technology are based on surveys, new technology, new databases, or recognized need.

Staff members are encouraged to attend outside training sessions from other sources during the year. Staff are encouraged to attend the state Library Technology Institute if the topic is appropriate and the Connections 2011-2013 conferences provided by MOREnet.

WebJunction or another approved online training will be requested of all staff to take at least one class (more than one class is preferred) per year. Record of these trainings will be kept in the personal file.

## **H. EVALUATION PROCESS**

- The library will continue monitoring its monthly, daily and hourly web page usage statistics as made available by the service provider.
- The library will continually monitor WiFi usage monthly as available by the device software.
- The library will continually monitor staff training needs through surveys and questioning the staff.
- The library will continually monitor public training needs by inquiring staff of frequently asked questions by patrons and patron surveys.
- The library will continue monitoring public access computer usage and wait list time made available through the CASSIE software statistics.

## **I. DEMOGRAPHICS**

### **Challenges faced in terms of service because of location or size.**

The Christian County Library District is in a growing county. The U.S. Census Bureau has estimated that Christian County has grown from 54,285 to 75,479 or 39% from April 1, 2000 to

July 1, 2008. The library circulation has also shown growth despite the service remaining near the same.

The Christian County Library has the challenge of serving those with only one facility and one book delivery van. In 2007, we partnered with the city of Clever to provide a place for patrons to browse a small collection. The city provides the building, utilities, 2 computers and supplies. The library provides materials, two part time workers, and network connection. We also have two pickup/delivery locations in the county. The current facility has limited space. We are limited in study areas and computer stations. We have added library Wifi to help add service in this area. All this is still inadequate for the population size of the county.

The Christian County Library board has spent the last few years planning a solution. Three parcels of land have been purchased and plans have been drawn up to add three new facilities, and close the main facility. This can only be accomplished if the tax levy passes on April 6, 2010.

### MCDC Demographic Profile 1, 2000 Census

Report by the [Office of Social and Economic Data Analysis](#) U. of Missouri Outreach & Extension  
 Under a contract with the [Missouri Census Data Center](#)  
 SOURCE: U.S. Bureau of the Census, Summary File 1, 2000 Decennial Census

### MCDC Demographic Profile 1, 2000 Census

#### Christian County Library 032

Represents short-form questionnaire data in Census

Subject	Number	Pct
<b>1 . Total Population Trends</b>		
<b>2000</b>	54,285	x
<b>1990</b>	32,603	x
<b>Change, 1990-2000</b>	21,682	66.5
<b>2. Age</b>		
<b>Under 5 years</b>	4,169	7.7
<b>5 to 9 years</b>	4,236	7.8
<b>10 to 14 years</b>	4,236	7.8
<b>15 to 17 years</b>	2,473	4.6
<b>18 to 19 years</b>	1,287	2.4
<b>20 to 24 years</b>	3,105	5.7
<b>25 to 34 years</b>	8,088	14.9
<b>35 to 44 years</b>	9,130	16.8

Subject	Number	Pct
<b>5. Relationship of Persons in Households</b>		
<b>Total Persons in Households</b>	53,682	x
<b>Householder</b>	20,425	37.6
<b>Spouse</b>	13,064	24.1
<b>Child</b>	16,811	31.0
<b>Own Child under 18 years</b>	14,105	26.0
<b>Other relatives</b>	1,470	2.7
<b>Under 18 years</b>	662	1.2
<b>Non relatives</b>	1,912	3.5
<b>Unmarried Partner</b>	887	1.6
<b>6. Households by Type</b>		
<b>Total Households</b>	20,425	x
<b>Family</b>	15,652	76.6

45 to 54 years	7,140	13.2
55 to 59 years	2,676	4.9
60 to 64 years	1,994	3.7
65 to 74 years	3,223	5.9
75 to 84 years	1,906	3.5
85 years and over	622	1.1
Median Age	34.4	x
17 and under	15,114	27.8
18 to 24 years	4,392	8.1
25 to 44 years	17,218	31.7
45 to 64 years	11,810	21.8
62 years and over	6,920	12.7
65 years and over	5,751	10.6
<b>3. Race</b>		
<i>One Race</i>	53,674	98.9
White	52,824	97.3
Black or African American	145	0.3
American Indian and Alaska Native	302	0.6
Asian	157	0.3
Native Hawaiian and Other Pacific Islander	16	0.0
Some other race	230	0.4
<i>Race alone or in combination with one or more other races:</i>		
White	53,417	98.4
Black or African American	217	0.4
American Indian and Alaska Native	698	1.3
Asian	258	0.5
Native Hawaiian and Other Pacific Islander	43	0.1
Some other race	285	0.5
<i>Multi Race</i>	611	1.1
<b>4. Hispanic or Latino and Race</b>		
<i>Hispanic or Latino (of any</i>	714	1.3

<b>households(families)</b>		
With own children under 18 years	7,880	38.6
Married Couple Family	13,064	64.0
with own children under 18 years	6,118	30.0
Female householder, no husband present	1,909	9.3
With own children under 18 years	1,310	6.4
Non Family Households	4,773	23.4
Householder living alone	3,907	19.1
Householder 65 years and over	1,428	7.0
Households with individuals under 18 years	8,376	41.0
Average Household size	2.6	x
Average Family Size	3.0	x
<b>7. Group Quarters</b>		
<i>Population in Group Quarters</i>	603	1.1
Institutionalized Population	405	0.7
Correctional Institutions	9	0.0
Nursing Homes	396	0.7
Noninstitutionalized Population	198	0.4
College Dormitories (includes college quarters off campus)	0	0.0
Military Quarters	0	0.0
Other Non Institutional group quarters	198	0.4
<b>8. Housing Occupancy and Tenure</b>		
<i>Total Housing Units</i>	21,827	x
Occupied Housing Units	20,425	93.6
Owner Occupied	15,501	71.0
Renter Occupied	4,924	22.6

<i>race)</i>		
<b>Mexican</b>	456	0.8
<b>Puerto Rican</b>	42	0.1
<b>Cuban</b>	16	0.0
<b>Other Hispanic or Latino</b>	200	0.4
<b>Not Hispanic or Latino</b>	53,571	98.7
<b>White alone</b>	52,409	96.5

<b>Vacant Housing Units</b>	1,402	6.4
<b>Vacant for Rent</b>	458	2.1
<b>Vacant for Sale</b>	440	2.0
<b>For Seasonal, Recreation or Occasional use</b>	143	0.7
<b>Homeowner Vacancy Rate</b>	2.8	x
<b>Rental Vacancy Rate</b>	8.5	x
<b>Average Household Size of owner-occupied units</b>	2.7	x
<b>Average Household Size of renter-occupied units</b>	2.4	x
<b>9. Miscellaneous</b>		
<b>Female Population</b>	27,883	51.4
<b>Population Per sq Mile/ Area sq Mile</b>	96.2	564.05
<b>Internal Pt. Coordinates (Lat / Long)</b>	37.022959	- 93.260665

## MCDC Demographic Profile 3, 2000 Census Christian County Library ,032

Represents long-form questionnaire data in Census

Report by the [Office of Social and Economic Data Analysis](#), Univ. of Missouri Outreach & Extension Under a contract with the [Missouri Census Data Center](#) SOURCE: U.S. Bureau of the Census, Summary File 3, 2000 Decennial Census

### Usage Notes

Subject	Number	Percent	SF3 Table
<b><u>1. Population Basics</u></b>			
Universe: Total Population			
<b>Total Persons (Sample Est)</b>	<b>54,285</b>		P1
<b>Unweighted Sample Count of Persons</b>	<b>9,920</b>		P2
<b>Total Persons (100% Count)</b>	<b>54,285</b>		P3
<b>Pct Persons Sampled</b>	<b>18.3</b>		P4
Urban Population	26,770	49.3	<a href="#">P5</a>
In Urbanized Areas	26,698	49.2	
In Urban Clusters	72	0.1	
Rural Population	27,515	50.7	

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Persons on Farms	1,529	2.8	
<b>Persons Per Sq Mile</b>	<b>96.4</b>		
<b><u>2. Age</u></b>			
Universe: Total Population			
Under 5	4,141	7.6	<a href="#">P8</a>
Age 5 to 9	4,228	7.8	
10 to 14	4,247	7.8	
15 to 17	2,479	4.6	
18 to 19	1,327	2.4	
20 to 24	3,073	5.7	
25 to 34	8,067	14.9	
35 to 44	9,118	16.8	
45 to 54	7,144	13.2	
55 to 59	2,633	4.9	
60 to 64	2,095	3.9	
65 to 74	3,248	6.0	
75 to 84	1,937	3.6	
Over 85	548	1.0	
Under 18	15,118	27.8	
Over 18	39,190	72.2	
18 to 64	33,457	61.6	
Over 21	37,306	68.7	
Over 62	6,937	12.8	
Over 65	5,733	10.6	
<b><u>3. Race and Hispanic</u></b>			
Universe: Total Population			
White alone	52,803	97.3	<a href="#">P6</a>
Black alone	130	0.2	
Amer Indian Alaska Native alone	415	0.8	
Asian alone	180	0.3	

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Hawaiian and Other Pac Islander alone	0	0.0	
Other race alone	161	0.3	
Two or More Races	596	1.1	
Hispanic	639	1.2	<a href="#">P7</a>
White Alone Not Hispanic	52,380	96.5	
Minority Pop	1,905	3.5	
<b><a href="#">4. Relationship of Persons in Households</a></b>			
Universe: Persons in Households			
<b>Persons in Households</b>	<b>53,678</b>	<b>98.9</b>	<a href="#">P9</a>
Householder	20,473	38.1	
Spouse	13,501	25.2	
Child of Householder	17,054	31.8	
Other Relative	1,108	2.1	
NonRelative	672	1.3	
<b><a href="#">5. Households by Type</a></b>			
Universe: Households			
<b>Total Households</b>	<b>20,473</b>		<a href="#">P10</a>
Families	15,893	77.6	
Married Couples	13,472	65.8	
Married Couples w Own Children < 18	6,369	31.1	
Single Parent Families	1,688	8.2	
Single Mothers	1,309	6.4	
Other Families	733	3.6	
Non-Family HHs	4,580	22.4	
Persons Living Alone	3,893	19.0	
<b><a href="#">6. Marital Status</a></b>			
Universe: Persons Over 15			
<b>Over 15 Yrs of Age</b>	<b>41,669</b>	<b>76.8</b>	<a href="#">P18</a>
Never Married	7,160	17.2	

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Now Married Not Separated	27,573	66.2	
Separated	562	1.3	
Widowed	2,122	5.1	
Divorced	4,252	10.2	
<b><u>7. Language Spoken at Home</u></b>			
Universe: Persons Over 5			
<b>Over 5 Yrs of Age</b>	<b>50,144</b>	<b>92.4</b>	<a href="#">P19</a>
Speak English Only	48,954	97.6	
Speak Eng less than very well	4,485	8.9	
Do Not Speak English	30	0.1	
<b><u>8. Foreign Born Persons</u></b>			
Universe: Foreign Born Persons			
<b>Foreign Born, exc native</b>	<b>465</b>	<b>0.9</b>	<a href="#">P21</a>
Naturalized US Citizen	279	0.5	
Not a Citizen	186	0.3	
Foreign Born Entered US in 1990 or Later	105	0.2	<a href="#">P22</a>
Born in Europe	148	31.8	<a href="#">PCT19</a>
Born in Asia	112	24.1	
Born in Latin America	132	28.4	
Born in Mexico	82	17.6	
Born somewhere else	73	15.7	
<b><u>9. Residence in 1995</u></b>			
Universe: Persons Over 5			
Lived in Same House 5 Yrs Ago	21,316	42.5	<a href="#">P24</a>
Lived in Same County 5 Yrs Ago	30,942	61.7	
Lived in Same State 5 Yrs Ago	43,026	85.8	
<b><u>10. Place of Work</u></b>			
Universe: Workers over 16			
<b>Workers 16 and Over</b>	<b>27,421</b>		<a href="#">P26</a>

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Work in County of Residence	9,777	35.7	
Workers Living in a Place	13,405	48.9	<a href="#">P27</a>
Work in Place of Residence	2,871	21.4	
<b><a href="#">11. Commuting</a></b>			
Universe: Workers over 16			
Drive Alone to Work	22,742	82.9	<a href="#">P30</a>
Carpool	3,028	11.0	
Public Transportation or Taxi to Work	15	0.1	
Cycle or Walk to Work	277	1.0	
Work at Home	1,239	4.5	
Mean Travel Time to Work	25.1		<a href="#">P32</a> <a href="#">P33</a>
<b><a href="#">12. School Enrollment</a></b>			
Universe: Persons Over 3			
<b>Over 3 Yrs of Age</b>	<b>51,874</b>	<b>95.6</b>	<a href="#">P36</a>
Enrolled in grades K-12	10,704	20.6	
Enrolled in Private Schools K-12	680	6.4	
Enrolled in College	2,318	4.5	
<b><a href="#">13. Educational Attainment</a></b>			
Universe: Persons Over 25			
<b>Over 25 Yrs of Age</b>	<b>34,790</b>	<b>64.1</b>	<a href="#">P37</a>
Less Than 9th Grade	1,341	3.9	
9th thru 12th grade, No Diploma	3,572	10.3	
High School Grad or GED	11,876	34.1	
Did Not Attend College	16,789	48.3	
Some College, no degree	10,724	30.8	
Bachelors	5,322	15.3	
Masters	1,328	3.8	
Prof School Degree or PhD	627	1.8	
Graduate or Professional Degree	1,955	5.6	

<a href="#"><u>14. Veteran and Armed Forces Status</u></a>			
Universe: Persons Over 18			
<b>Over 18 Yrs of Age</b>	<b>39,190</b>	<b>72.2</b>	<a href="#"><u>P39</u></a>
Currently in Armed Forces	72	0.2	
Civilian Population > 18	39,118	99.8	
Veteran	5,734	14.6	
<a href="#"><u>15. Disability</u></a>			
Universe: Civilian Non-Institutionalized Persons			
<b>Civilian Non-Inst Pop Over 5</b>	<b>49,633</b>		<a href="#"><u>P42</u></a>
Persons With 1 or more disabilities	8,078	16.3	
<b>Civilian Non-Inst. Pop Over 65</b>	<b>5,342</b>		
Persons Over 65 With a Disability	2,998	56.1	
<b>Civilian Non-Inst. Pop 16-64</b>	<b>35,014</b>		
Persons 16-64 with a Work Disability	3,335	9.5	<a href="#"><u>P41</u></a>

Subject	Number	Percent	SF3 Table
<a href="#"><u>16. Employment Status</u></a>			
Universe: Persons over 16			
<b>Over 16 Yrs of Age</b>	<b>40,867</b>	<b>75.3</b>	<a href="#"><u>P43</u></a>
Civilian Labor Force	28,691	70.2	
Unemployed Persons	921	3.2	
Civ. Labor Force, Female	13,387	46.7	
Unemployed Females	405	3.0	
Over 16 Not in Labor Force	12,104	29.6	
<b>Married Couples who Both Work</b>	<b>9,049</b>	<b>67.2</b>	<a href="#"><u>P48</u></a>
<b>Married Couples, One Worker</b>	<b>2,758</b>	<b>20.5</b>	

<b><u>17. Work Force by Industry</u></b>			
Universe: Employed Civilian Labor Force			
<b>Employed Persons in CLF</b>	<b>27,770</b>	<b>96.8</b>	<b><a href="#">P49</a></b>
Employed in Manufacturing	3,684	13.3	
Employed in Retail Trade	3,964	14.3	
Employed in Education	1,954	7.0	
Employed In Health Care & Social Assistance	3,678	13.2	
Employed in Other Industries	14,490	52.2	
<b>Unemployed Persons in CLF</b>	<b>921</b>	<b>3.2</b>	
<b><u>18. Work Force by Occupation</u></b>			
Universe: Employed Persons in CLF			
Management, professional & related occupations	8,532	30.7	<a href="#">P50</a>
Service occupations	3,670	13.2	
Sales and Office occupations	7,818	28.2	
Farming, Fishing & Forestry occupations	175	0.6	
Construction, extractions & maintenance occupations	3,346	12.0	
Production, Transportation + material moving occupations	4,229	15.2	
<b><u>19. Household Income in 1999</u></b>			
Universe: Households			
<b>Total Households</b>	<b>20,473</b>		<b><a href="#">P52</a></b>
Less than \$10,000	1,452	7.1	
\$10,000 to \$14,999	1,404	6.9	
\$15,000 to \$24,999	3,026	14.8	
\$25,000 to \$34,999	3,366	16.4	
\$35,000 to \$49,999	3,803	18.6	
\$50,000 to \$74,999	4,255	20.8	
\$75,000 to \$99,999	1,851	9.0	
\$100,000 to \$149,999	844	4.1	

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\$150,000 to \$199,999	213	1.0	
\$200,000 or more	259	1.3	
<b>Median HH Income</b>	<b>38,574</b>		<b>P53</b>
<b>Average Household Income</b>	<b>48,419</b>		<a href="#">P54</a>
<b>HHs W Income &lt; \$200,000</b>	<b>20,214</b>	<b>98.7</b>	
Avg HH Income of HHs < \$200k	44,184		
<b>Avg HH Income of HHs \$200k or more</b>	<b>378,918</b>		
<b><a href="#">20. Income Percentages by Source</a></b>			
Universe: Households			
Aggregate Income in 1999	\$991,273,700		
Pct Wage or Salary Income	74.7		P68
Pct Soc Security Income	4.8		P71
Pct SSI Income	0.4		P72
Pct Public Assistance Income	0.1		P73
Pct Retirement Income	4.1		P74
<b><a href="#">21. Other Income Measures</a></b>			
Universe: Families or Persons			
<b>Median Family Income</b>	<b>44,575</b>		<b>P77</b>
<b>Average Family Income</b>	<b>53,430</b>		<a href="#">P78</a>
<b>Per Capita Income</b>	<b>18,422</b>		<b>P82</b>
<b>Males 16+ with Earnings in 1999</b>	<b>15,955</b>		
Avg Earnings of Males with Earnings	\$34,313		<a href="#">P84</a> <a href="#">P86</a>
<b>Females 16+ with Earnings in 1999</b>	<b>14,428</b>		<a href="#">P84</a>
Avg Earnings of Females with Earnings	\$19,873		<a href="#">P84</a> <a href="#">P86</a>
<b><a href="#">22. Poverty</a></b>			
Universe: Persons for whom poverty status is determined			
<b>Persons for whom poverty status determined</b>	<b>53,661</b>	<b>98.9</b>	<a href="#">P87</a>
Poor Persons	4,869	9.1	

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Persons below 50% of poverty level	1,562	2.9	<a href="#">P88</a>
Persons below 185% of poverty level	13,735	25.6	
Persons Between 100 & 200% of poverty level	10,562	19.7	
Mean Poverty Ratio	2.492		
<b>Poor Persons in Families</b>	<b>3,954</b>	<b>8.2</b>	<a href="#">P89</a>
<b>Families Below Poverty</b>	<b>1,132</b>	<b>7.1</b>	<a href="#">P92</a>
<b>Non Family Households Below Poverty</b>	<b>676</b>	<b>14.8</b>	
<b><a href="#">23. Miscellaneous Population</a></b>			
Universe: Total Population			
Female	27,912	51.4	<a href="#">P8</a>
Group Quarters Population	607	1.1	<a href="#">P9</a>
Institutionalized Population	439	0.8	
Grandparents Caring for Own Grandchildren	249	0.5	<a href="#">PCT8</a>
<b><a href="#">24. Housing Unit Basics</a></b>			
Universe: Total Housing Units			
<b>Total Housing Units</b>	<b>21,827</b>		H1
<b>Unweighted Sample HU Count</b>	<b>4,078</b>		<a href="#">H2</a>
<b>Total Housing Units (100% Count)</b>	<b>21,827</b>		H3
<b>Est Occupied Housing Units (100% Count)</b>	<b>20,319</b>		
<b>Est Vacant Housing Units (100% Count)</b>	<b>1,335</b>		
<b>Pct of Occupied HUs in Sample</b>	<b>18.5</b>		
<b>Pct of Vacant HUs in Sample</b>	<b>23.9</b>		
Urban Housing Units	10,749	49.2	<a href="#">H5</a>
Rural Housing Units	11,078	50.8	
Occupied Housing Units	20,425	93.6	<a href="#">H6</a>
Owner occupied units	15,509	75.9	<a href="#">H7</a>
Renter occupied units	4,916	24.1	
Vacant Housing Units	1,402	6.4	

<b><u>25. Selected Housing Characteristics</u></b>			
Universe: Occupied housing units			
With 1.5+ persons per room	76	0.4	<a href="#">H20</a>
Lacking complete plumbing facilities	48	0.2	<a href="#">H22</a>
Lacking telephone service	352	1.7	<a href="#">H43</a>
No vehicles available	783	3.8	<a href="#">H44</a>
Average Household Size	2.63		<a href="#">H18</a>
Moved in last 5 Yrs	12,539	61.4	<a href="#">H38</a>
Median Year Moved In	1996		<a href="#">H39</a>
<b><u>26. Units in Structure</u></b>			
Universe: Housing Units			
Single Family Units	16,734	76.7	<a href="#">H30</a>
2 to 4 Units	1,422	6.5	
5 to 19 Units	740	3.4	
In Buildings with 20+ Units	182	0.8	
Mobile Homes	2,707	12.4	
Boat, RV, Van, etc.	42	0.2	
<b><u>27. Age of Structure</u></b>			
Universe: Housing Units			
Units < 5 Yrs Old	6,626	30.4	<a href="#">H34</a>
Units > 50 Yrs Old	1,933	8.9	
Units Built Before 1940	1,506	6.9	
Average Age of Units	19.4		
<b><u>28. Gross Rents</u></b>			
Universe: Specified Renter Occupied Units			
Units Paying Cash Rent	4,475	95.1	<a href="#">H62</a>
Cash Rent < \$300	459	10.3	
Rent \$300 to \$599	2,537	56.7	
Rent \$600 to \$999	1,437	32.1	
Rent \$1000 or more	42	0.9	

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Median Gross Rent	\$511		H63
Average Gross Rent	\$527		H64
No Cash Rent	231	4.9	
<b><u>29. Housing Values</u></b>			
Universe: Specified Owner Occupied Housing Units			
House Value < \$50,000	590	5.2	<a href="#">H74</a>
Value \$50,000 to \$99,999	5,341	47.4	
Value \$100,000 to \$149,999	3,057	27.1	
Value \$150,000 to \$199,999	1,568	13.9	
Value \$200,000 to \$299,999	538	4.8	
Value \$300,000 to \$499,999	144	1.3	
Value \$500,000 to \$999,999	13	0.1	
Value \$1 million or more	16	0.1	
Median House Value	\$97,945		H76
Average House Value	\$116,265		<a href="#">H78</a> <a href="#">H14</a>

J. [Budget](#)

