

Tuesday, September 27, 2022: Open Session

Trustees in Attendance: Paula Bishop, Stephanie Sekscinski, Matthew Suarez, and Allyson Tuckness.

Trustee(s) Absent: Janis Hagen.

Also present: DeeDee Brashers; Renee Brumett; Sarah Hayter; Nicholas Holladay; Brandon Jason; Tory Pegram; Dana Roberts; Mary Thompson; Tamara Yancy; and three anonymous attendees.

Christian County Library's Board of Trustees met in a regular monthly session at 6:00 p.m. on Tuesday, September 27, 2022 in the Large Meeting Room of the Nixa Community Branch.

President Matthew Suarez presided.

Any reports, exhibits, or supporting materials presented during the open portions of this meeting and referred to in these minutes may be obtained [upon request](#).

Start Time: 6:01 p.m.

Public Comments

None presented.

Consent Agenda

All items in the consent agenda were adopted without objection.

Administrative Highlights

Director of Communications and Community Engagement Nicholas Holladay presented the results of the library's net promoter score. The email survey was sent to a random sampling of all CCL cardholders subscribed to library e-communications. Respondents answered a series of questions about their interactions with, feelings about, and suggestions for the library. 94.2% completed all questions and the library's final net score was 83, which is an excellent "world class" result.

The department will continue to run the survey for a year to gather even more robust data from a larger sample and report back. Executive Director Brumett will work with administrative staff to use the survey results as a tool for improving library services and as one important snapshot of community input for the ongoing 2023 strategic plan development.

Old Business

Finance Update - Nixa Purchase

Executive Director Brumett secured quotes from several inspection companies specializing in commercial appraisals before choosing one. Though the library's purchase option specifies the building would be sold "as is," after reviewing the detailed appraisal and inspection results, the bank graciously offered to do their best to fix as many of the problems identified as possible before negotiating a final purchase contract.

Meanwhile, the process to officially separate the plot of land that the library is seeking to purchase from the rest of the bank's property is underway and expected to take up to 90 days. Once complete, the library can move forward with exploring potential financing options.

COVID Update

No changes reported.

Strategic Planning Update

The Core Committee is hard at work digging through and beginning to analyze all the stakeholder data they've been collecting. They plan to gather more from library staff during Staff Training Day on October 10th.

New Business

Setting 2023 Important Dates (Holidays & Regular Meetings) and Holiday Leave Policy Revision

Allyson Tuckness moved to approve the 2023 important dates and holiday leave policy revisions as presented. Paula Bishop seconded. All Trustees present were in favor. The motion passed. Roll Call: Trustee Bishop: Aye; Trustee Sekscinski: Aye; and Trustee Tuckness: Aye.

Adjournment

Stephanie Sekscinski moved to adjourn. Allyson Tuckness seconded. All Trustees present were in favor. The motion passed. Roll Call: Trustee Bishop: Aye; Trustee Sekscinski: Aye; Trustee Tuckness: Aye.

The meeting adjourned at 6:34 p.m.