

#### What's the process for requesting materials?

- 1. Create an account in WorldCat
- 2. Search for an item
- 3. Select an item to borrow with "Request Through Interlibrary Loan"
- 4. Submit request form
- 5. ILL team will send a notification if the item is unavailable

#### How many items can I request?

Each library card can request up to 20 items per month and resets on the first day of each month.

## What happened to the requests I had before switching to WorldCat?

All previous requests are still being processed.

## Can I request an item from a specific library?

It's not possible to specify a particular library when requesting at this time.

# How do I check the status of my current request or see how many requests I've submitted?

For updates on a request, email the Interlibrary Loan department at **ill@christiancountylibrary.org** or call **417-724-6100**.

### How do I renew an item?

Complete the <u>Renewal Request form</u> and ILL staff will submit a renewal request to the lending library. You will be notified of the outcome.

Other options are using the "*Renew Interlibrary Loan*" option on the left-hand side of the catalog page in <u>CoolCat</u> or in <u>WorldCat</u> by opening the "*Resources*" dropdown menu in the banner, and selecting "*Request a renewal*."

# Questions? Call (417) 724-6100